## PRIVACY POLICY - ACE TRUCK AND TRAILER REPAIR, LLC.

Protecting your private information is our priority. This Statement of Privacy applies to acetrucktrailer.com, and Ace Truck and Trailer Repair, LLC. and governs data collection and usage. For the purpose of this Private Policy, unless otherwise noted, all references to Ace Truck and Trailer Repair, LLC. include acetrucktrailer.com. The Ace Truck and Trailer Repair, LLC. website is a business site. By using the Ace Truck and Trailer Repair, LLC. website, you consent to the data practices described in this statement.

### **Collection of your Personal Information**

In order to better provide you with products and services offered, Ace Truck and Trailer Repair, LLC. may collect personally identifiable information, such as your:

- First and Last Name
- E-mail Address
- Phone Number
- Employer
- Business Service Needs

Ace Truck and Trailer Repair, LLC. may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal and non-personal information in the future.

### **Use of your Personal Information**

Ace Truck and Trailer Repair, LLC. collects and uses your personal information to operate and deliver the services you have requested.

Ace Truck and Trailer Repair, LLC. may also use your personal identifiable information to inform you of other products or services available from Ace Truck and Trailer Repair, LLC. and its affiliates.

### **Sharing Information with Third Parties**

Ace Truck and Trailer Repair, LLC. does not sell, rent, or lease its customers lists to third parties.

Ace Truck and Trailer Repair, LLC. may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Ace Truck and Trailer Repair, LLC., and they are required to maintain the confidentiality of your information.

Ace Truck and Trailer Repair, LLC., may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to; (a) conform to the edits of the law or comply with legal process served on Ace Truck and Trailer Repair, LLC. or the site; (b) protect and defend the rights or property of Ace Truck and Trailer Repair, LLC., and/or (c)act under exigent circumstances to protect the personal safety of users of Ace Truck and Trailer Repair, LLC., or the public.

# **Tracking User Behavior**

Ace Truck and Trailer Repair, LLC. may keep track of the website pages our users visit within Ace Truck and Trailer Repair, LLC., in order to determine what Ace Truck and Trailer Repair, LLC. services are the most popular. This data is used to deliver customized content and advertising within Ace Truck and Trailer Repair, LLC. to customers whose behavior indicates that they are interested in a particular subject area.

# **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Ace Truck and Trailer Repair, LLC. This information can include: your IP address, browser type, domain names, access times, and referring website addresses. This information is used for the operation of the services, to maintain quality of the service, and to provide general statistics regarding use of the Ace Truck and Trailer Repair, LLC. website.

### **Use of Cookies**

The Ace Truck and Trailer Repair, LLC. website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Ace Truck and Trailer Repair, LLC. pages, or register with Ace Truck and Trailer Repair, LLC. site or services, a cookie helps Ace Truck and Trailer Repair, LLC. to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Ace Truck and Trailer Repair, LLC. website, the information you previously provided can be retrieved, so you can easily use the Ace Truck and Trailer Repair, LLC. features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Ace Truck and Trailer Repair, LLC. services or website you visit.

#### Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personal identifiable information.

# **Security of your Personal Information**

Ace Truck and Trailer Repair, LLC. secures your personal information from unauthorized access, use, or disclosure.

Ace Truck and Trailer Repair, LLC. uses the following methods for this purpose:

SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed.

## **Right to Deletion**

Subject to certain exceptions set out below, on receipt from you, we will:

- Delete your personal information from our records, and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the
  terms of a written warranty or product recall conducted in accordance with federal law,
  provide a good or service requested by you, or reasonably anticipated within the context
  of our ongoing business relationship with you, or otherwise perform a contract between
  you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for those activity;
- Debug to identify and repair errors that impair existing intended functionality;

- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by the law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the
  public interest that adheres to all other applicable ethics and privacy laws, when our
  deletion of the information is likely to render impossible or seriously impair the
  achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

#### Children Under Thirteen

Ace Truck and Trailer Repair, LLC. does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **E-mail Communication**

From time to time Ace Truck and Trailer Repair, LLC. may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our services, we may receive a notification when you open an email from Ace Truck and Trailer Repair, LLC. or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Ace Truck and Trailer Repair, LLC., you may opt out of such communication by sending an email to Ace Truck and Trailer Repair, LLC. at contact@acetrucktrailer.com

#### **Changes to this Statement**

Ace Truck and Trailer Repair, LLC. reserves the right to change this Privacy Policy from time to time. Your continued use of the website and/or services available after such modification will constitute your: (a) acknowledgement of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

#### **Contact Information**

Ace Truck and Trailer Repair, LLC. welcomes your questions or comments regarding this Statement of Privacy. If you believe that Ace Truck and Trailer Repair, LLC. has not adhered to this Statement, please contact Ace Truck and Trailer Repair, LLC. at:

Ace Truck and Trailer Repair, LLC. 1961 Hartel Avenue Levittown, PA 19057

Email: contact@acetrucktrailer.com

Effective: July 1, 2024